IN THE UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF OHIO EASTERN DIVISION

SHERON DEA)
4502 Kruger Avenue) Case No: 1:14-cv-237
Parma, Ohio 44134)
) JURY DEMAND REQUESTED
Plaintiff,)
V.) CIVIL COMPLAINT
	(Unlawful Debt Collection Practices)
)
PORTFOLIO RECOVERY	,)
ASSOCIATES, LLC)
c/o National Registered Agents, Inc.)
145 Baker Street)
Marion, Ohio 43302,)
)
Defendant.)
)
	COMPLAINT

CLIED ON DE A

PLAINTIFF Sheron Dea (Plaintiff), by her attorneys, KAHN AND ASSOCIATES, L.L.C., alleges the following against DEFENDANT PORTFOLIO RECOVERY ASSOCIATES, LLC (Defendant):

INTRODUCTION

1. Plaintiff's Complaint is based on the Fair Debt Collection Practices Act, 15 U.S.C. 1692 et seq. (FDCPA).

JURISDICTION AND VENUE

- 2. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. 1367 grants this court supplemental jurisdiction over the state claims contained therein.
- 3. Because Defendant conducts business in Ohio, personal jurisdiction is established.
- 4. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).

PARTIES

- 5. Plaintiff is a natural person who resides in City of Parma, Cuyahoga County, Ohio and is allegedly obligated to pay a debt, and Plaintiff is a "consumer" as that term is defined by 15 U.S.C. 1692a(3).
- 6. Pursuant to the definitions outlined in 15 U.S.C. 1692a(1-6), Defendant is a debt collector and sought to collect a consumer debt from Plaintiff which was allegedly due and owing from Plaintiff, and Plaintiff is a consumer debtor.
- Defendant is a Delaware corporation and a debt collector with an office in Norfolk,
 Virginia.
- 8. Defendant uses instrumentalities of interstate commerce or the mails in a business the principal purpose of which is the collection of any debts and/or regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due another and is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6).
- 9. Defendant is a collection agency that in the ordinary course of business, regularly, on behalf of itself or others, engages in debt collection.

FACTUAL ALLEGATIONS

- 10. Plaintiff has received collection calls from Defendant at telephone number 440.882.3872, seeking to collect payment on an alleged consumer debt incurred for personal, family, or household purposes. Defendant places these collection calls to Plaintiff from multiple telephone numbers, including 443.313.1382; 484.489.2841; 866.691.3568; 678.265.1576; 757.864.0020.
- 11. Defendant is seeking to collect a debt belonging to another individual or individuals. The Plaintiff has told Defendant on several occasions that these debts do not belong to her and

that the Plaintiff does not know anything about the persons who the Defendant is seeking or where to find these individuals.

- 12. Despite being informed that Defendant's calls are in error and despite having no reasonable basis for believing the Plaintiff will have contact information that she can provide for the alleged debtors being sought, Defendant continues to place calls three to four times per day to Plaintiff through March 2013.
- 13. Defendant places these excessive calls for the purposes of annoying or harassing the Plaintiff.

COUNT I

DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

- 14. Defendant violated the FDCPA based on the following:
 - a. Defendant violated $\S1692b(3)$ by, in a communication with a person other than the consumer, communicating with that person more than once unless requested to do so by that person, or without the reasonable belief that the earlier response was erroneous or incomplete and that the person now has correct or complete location information.
 - b. Defendant violated §1692d by engaging in conduct the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt.
 - c. Defendant violated $\S1692d(5)$ by causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy, abuse, or harass any person at the called number.

d. Defendant violated §1692f by using any unfair or unconscionable means to collect or attempt to collect a debt.

WHEREFORE, Plaintiff, Sheron Dea, respectfully requests judgment be entered against Defendant, for the following:

- 15. Statutory damages of \$1000.00 pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k,
- 16. Costs and reasonable attorneys' fees pursuant to the Fair Debt Collection Practices Act, 15 U.S.C. 1692k
- 17. Any other relief that this Honorable Court deems appropriate.

DEMAND FOR JURY TRIAL

Plaintiff, Sheron Dea, requests a jury trial in this case.

Respectfully submitted,

KAHN & ASSOCIATES, LLC

/s/ J. Daniel Scharville

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Attorney for Plaintiff